



Republic of the Philippines
Department of Education
Cordillera Administrative Region
Schools Division of Tabuk City

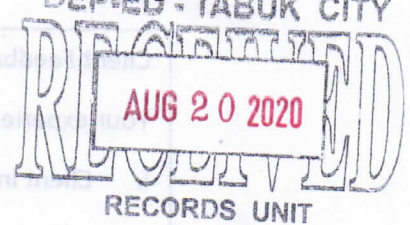
DIVISION MEMORANDUM

NO. 165, s. 2020

To:

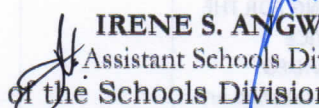
Public Schools District Supervisors
Public and Private Elementary/ Secondary School Heads
All others concerned

20 August, 2020



MAINTENANCE/ CREATION OF STAKEHOLDER-CLIENT'S SATISFACTION MONITORING AND EVALUATION SCHEME

1. Inline with the Schools Division's commitment to excellent service delivery, all Public and Private Elementary/ Secondary Schools are required to maintain or enhance their Stakeholder-Client's Satisfaction Monitoring and Evaluation Scheme;
2. Schools without existing scheme and committee in-charge are required to create or adopt a strategy to attain the following objectives:
 - a. monitor stakeholder-client's satisfaction in relation to school physical environment, personnel, services, and programs; and
 - b. evaluate and make necessary refinement of school system and PAPS for continuous improvement
3. Online submission of the list of school committee members in-charge and a copy of client feedback form of the schools to their respective Public District Supervisors and Division Private School Focal Person shall be on or before August 28, 2020 which shall also be forwarded by PSDSs to the School Governance and Operations Division (SGOD) not later than September 1, 2020;
4. See attached sample of Client Feedback Form;
5. For your guidance and compliance.


IRENE S. ANGWAY, PhD, CESO VI
Assistant Schools Division Superintendent
OIC- Office of the Schools Division Superintendent

sgod/dmd/aka/memo-client.satisfaction.monitoring
August 20, 2020



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